

# Lancashire Skills and Employment Strategic Framework 2021 Refresh



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# Forewords **Steve Fogg**

Chair, Lancashire Enterprise Partnership

We are working together to grow, attract and retain a skilled workforce which will support the recovery and regrowth of Lancashire.



Lancashire is internationally renowned in the military and civil aerospace industry, with the largest single concentration of aerospace production in the country, alongside strengths in automotive, clean technology, textiles, food and drink manufacture and agriculture. As the birthplace of the industrial revolution, Lancashire businesses are known for their enterprise, adopting new innovations and embracing digitalisation. With coastal and rural visitor economies and vibrant urban centres, Lancashire is the place to live, work and study.

An ingredient for success is access to a skilled labour market. The Lancashire Skills and Employment Strategic Framework aims to nurture our future talent, drive up the skills and productivity of our existing workforce and drive an inclusive approach to boost the economic health and well-being of all of our Lancashire residents. As a key area of the Northern Powerhouse, we are working together to grow, attract and retain a skilled workforce which will support the recovery and regrowth of Lancashire, following the challenges of the pandemic.



# **Amanda Melton**

Chair, Lancashire Skills and Employment Advisory Panel

There needs to be a focus on retraining and reskilling our adult workforce to ensure sustainable employment and to enhance the skills capacity of our County, and on boosting the aspirations of our younger people.



The industrial heritage of Lancashire has gifted a legacy of innovative and creative enterprise with employers increasingly keen to direct the skills market so that locally grown talent is central to their success. Since the publication of the first Lancashire Skills and Employment Strategic Framework in February 2016, partners have come together and driven the development of Lancashire's award winning Careers Hub and Digital Skills Partnership, launched a Technical Education Vision for the County and worked together to maximise the impact of funds, such as Growth Deal Skills Capital and European Social Funds.

The impact of the pandemic on businesses and Lancashire residents is clearly challenging - it is even more important that partners work together to address the short, medium and longer term implications. There needs to be a focus on retraining and reskilling our adult workforce to ensure sustainable employment and to enhance the skills capacity of our County, and on boosting the aspirations of our younger people. Guided by the Lancashire Skills & Employment Strategic Framework and robust labour market information, I am certain that our partnership approach will continue to reap benefits for Lancashire businesses and people.

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# **Councillor Mark Townsend**

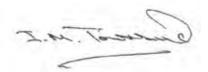
Leader of Burnley Council and Skills Lead for the Lancashire Leaders

As the birthplace of the Industrial Revolution, Lancashire is a place that makes things; innovation is in our DNA.



Lancashire has an amazing story to tell of natural beauty, of hard-working people, of legacy and of the future. As the birthplace of the Industrial Revolution, Lancashire is a place that makes things; innovation is in our DNA. With a population of 1.5m people, over 60% of whom are of working age, Lancashire has a significant talent pool, serving some 52,000 businesses. The impact of the pandemic on Lancashire's economy is yet to be fully realised, but there is an emerging picture of differential impact, across industry sectors, occupations and places. Whilst anticipating the benefits of a promised "levelling-up" agenda, the impact of the pandemic is adversely affecting communities who were already disadvantaged through poverty and deprivation.

The Lancashire Local Government Leaders recognise the importance of skills and education in enhancing the lives of the people who live and work in Lancashire and in realising the full potential of Lancashire's businesses and assets – the importance of boosting aspiration and skills is as important as ever as we seek to support the survival, stabilisation, recovery and regrowth of our local economies. The Lancashire Skills and Employment Strategic Framework provides a roadmap for government and partners to work together to continue to drive up skills and employment, and thus prosperity of Lancashire's people.



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# Introduction

The Lancashire Skills and Employment Strategic Framework 2016-2020 was published in February 2016. The framework brought together partners in Lancashire and provided a shared focus and platform aimed at improving the responsiveness of the skills and employment system to the needs of Lancashire. Driven by Lancashire's Skills and Employment Advisory Panel, the framework was underpinned by an extensive evidence base and was aligned with Lancashire's Strategic Economic Plan (SEP).



The University of Central Lancashire Campus

Much has been achieved in the past five years, for example:

- + Establishment and phased roll out of the Enterprise Adviser Network and award winning Careers Hub, raising the quality of careers provision in secondary schools and colleges across Lancashire, in partnership with the business community
- + Launch of the first Digital Skills Partnership in collaboration with the Department for Digital, Culture, Media and Sport (DCMS) in April 2018
- + Production of a shared Technical Education Vision in October 2018 – with one of the largest clusters of colleges delivering T Levels in the first two phases, September 2020 and 2021
- + Development with partners of the Lancashire Skills Escalator and 'Escalate' referral tool, enabling European Social Funded (ESF) projects to move people more effectively into sustained employment
- + Launch of the Lancashire Skills Pledge with partners bringing together a simple means for employers to engage with education and training
- + Launch of 'Skills for Work' in partnership with over 50 local and national partners in response to the COVID-19 pandemic, to enable young people, furloughed workers, those at risk of redundancy and those looking for work to easily access the support that is available to them

It was the initial intention to refresh the framework to cover a similar 5 year time period, however, the country has entered unprecedented times, with the impact of COVID-19 on the economy and employment and skills only starting to be understood. Whilst the development of the Lancashire Enterprise Partnership (LEP) Strategic Economic Framework has progressed, the production of the Local Industrial Strategy has been temporarily paused due to the pandemic and will resume at a time when co-design with government can be initiated.

Focus shifted to the response to short-term impact of COVID-19 and then to recovery, with the publication of Lancashire's Recovery Plan in June 2020 – Redefining Lancashire¹ which sets out the urgent actions required to support survival, stabilisation, recovery and return to growth for businesses and employment.

In June 2020 the Lancashire Local Government Leaders also signalled collective intent to pursue devolution and the formation of a Combined Authority; the development of the Greater Lancashire Plan is now being accelerated. The Greater Lancashire Plan sets out a new vision for inclusive growth, healthy communities and cleaner world, delivered through a place shaping strategy of public sector reform, economic growth and environmental sustainability, with the LEP driving forward business-led delivery of Lancashire's Strategic Economic Framework.

It has thus been agreed by the Lancashire Skills and Employment Advisory Panel that the framework should be refreshed for a one year period, recognising the unique circumstances that Lancashire and the UK in general has entered.

# **Labour Market Context**

# **Overview**

Lancashire is a large and diverse area, with coastline, countryside and urban centres. It is internationally renowned in the military and civil aerospace industry, with the largest single concentration of aerospace production in the country. Lancashire also has a high concentration of automotive supply chain businesses, a growing base of medical technology businesses, as well as a wide ranging food and drink manufacturing base. With strengths in clean technology, including nuclear and wind, the energy industry is also significant. Alongside tourism and hospitality, and agriculture, the area has a diverse range of skills and employment needs.

This section provides an overview of the labour market in Lancashire, with detailed information and figures referenced in the Labour Market Information Supplement<sup>2</sup> published alongside the Framework, and the broader Evidence Base<sup>3</sup>.

Lancashire has a proud industrial heritage, with the manufacturing sector contributing to Lancashire's gross value added (GVA) more than any other sector, over £6.3bn (18%) as of 2018. The manufacturing sector also provides 13.6% of all employment in Lancashire, the third highest sector for employment in the area, and 5.6% higher than the percentage of manufacturing jobs in Great Britain (GB). The LEP has identified six sectors which have been defined as Pillars of Growth, due to contribution in terms of GVA and employment to Lancashire (see page: 12).

Bringing together the achievements to date, with the evidence base and wider policy context, an analysis of Lancashire's skills and employment landscape has been summarised in figure 1.

As of March 2020, employment was higher than the national average at 76.2%, (UK - 75.9%), however the rate of employment has fluctuated, being below the national average in preceding years. Similarly, Lancashire had a lower percentage of economically active residents than in the rest of Great Britain (GB), with 78.7% of Lancashire residents economically active compared to 79.1% in GB. However, these averages mask disparities in both the unemployment rate and related household disposable income within Lancashire itself, with unemployment rates ranging from 2.1% in Ribble Valley to 6.0% in Blackpool, compared to the Lancashire LEP overall of 3.1% (and GB rate of 3.9%).

Household disposable incomes in the LEP's 14 districts were below the UK average along with significant geographic variation, with over £6,000 disparity annually between Chorley (£18,496) with the highest average household disposable income, and Blackburn with Darwen (£12,450) with the lowest. These figures show the disparity between different areas of Lancashire, and the need to 'level up' the economic prosperity across the LEP area.

GVA per Head within the Lancashire population has grown year on year, however Lancashire has lower than average productivity when compared to UK averages.

# Figure 1

# Strengths

- + 'Good and Outstanding' network of Lancashire Colleges with strengths in technical education
- + World class universities, science excellence, new facilities, inc. Health Innovation Centre and Drone Technology Centre
- + Award winning Careers Hub & Digital Skills Partnership
- + Lancashire Skills and Employment Strategic Framework & Technical Education Vision: Strong partnership approach

### Opportunities

- + Drive up digital skills building on 'test and learn' approaches, National Skills Fund allocation and relationships with corporates
- + Lancashire Skills Escalator embed in practice and approach to the UK Shared Prosperity Fund
- + Widening the funnel of experiences and encounters for young people through virtual means in COVID-19 environment
- + Rebuild the legacy of Apprenticeships to 'grow our own' utilising Government policies regards incentives apprenticeships and levy transfer
- + Four Enterprise Zones, City Deal and Eden Project North attracting employers and people into Lancashire

# Weaknesses

- + Lag in productivity, lower than average wages
- + Lower attainment levels at Level 4+
- + Ageing workforce and reducing working age population
- + Impact of COVID-19 on the 'levelling up' agenda volatile employment rates and inability of Lancashire to cope well with economic shocks
- + Health of the workforce

### Threats

- + Fragmented approach to policy making across Government Departments
- + Unclear policy regarding UK Shared Prosperity Fund lack of influence on priorities and shape of a fund which will replace £80m+ of ESF
- + Piecemeal approach to funding of programmes due to COVID-19
- + COVID-19 impact on the 'levelling up' of disadvantaged areas
- + Further impact on health of workforce due to COVID-19

Lancashire has an ageing workforce and a smaller working age population, with a ower proportion of the population aged 16-64, than nationally. As of 2019, 60.9% of the Lancashire population were aged 16-64, compared to 62.5% in the UK.

In terms of attainment, average Attainmer 8 scores of Key Stage 4 pupils in Lancashira are above the England average however this does mask significant variation across the LEP area, with Blackpool and Burnley achieving an average Attainment 8 score of around 40 in 2017/18, compared to the average in England of 44.5, and 45.8 in Lancashire and Chorley, with Preston and Ribble Valley at 49.5 or above.

Overall Lancashire LEP has a higher rate of 16 and 17 year olds who are not in education employment or training (NEET), than the national picture. A Gap Analysis has been undertaken showing the availability of appropriate provision in Lancashire for thes young people, which has been used to infor the targeting of European Social Funds (ESF Without ESF funding, NEET provision will be inadequate and it is a priority to shape the future UK Shared Prosperity Fund (UKSPF) to address gaps in provision before they negatively impact the numbers of young people who are NEET.

Lancashire lags behind the UK in terms of the percentage of working age residents qualified to Level 4 or above, and is 5% below the UK level. This is in contrast to the demand for Level 4+ qualifications projecte between 2018 to 2028. Projections of demand for qualifications to 2028 show an increased demand in Lancashire for Level 3 (5%) and Level 4+ (4%) qualifications, which aligns with the UK. Again in line with the UK, Lancashire is predicted to experience declines in demand for Level 1 (-4%) and Level 2 (-4%)

Apprenticeships provide an opportunity to upskill the workforce in Lancashire. In 2017/18, immediately following the Apprenticeship reforms, the number of individuals starting Apprenticeship training fell significantly. In Lancashire they fell by 32.7% from the previous year (2016/17), which was in-line with reductions country wide. In 2018/19 the number of Apprenticeships in Lancashire had started to recover, and were at 73.2% of their prereform level.

ancashire local authority data on 'sickness obsence when at work' is higher than the K average for the percentage in terms of burs of work lost annually due to sickness. This highlights the need to continue to evelop workplace initiatives that enable a ealthy workforce, including retaining ageing orkers, given Lancashire's percentage of orking age residents is 1.6% below the K average.

The demand for digital skills is projected to increase, both within the digital sector and across all sectors, to support technology adoption and productivity. One in six digital workers are female and 40% are aged 50-64 in Lancashire – therefore there is a need to increase diversity and attract younger people. There is the opportunity to drive up productivity through new talent with a different skills set, for example, training people who are digitally confident and able to work intuitively with new technologies, see Lancashire's Digital Landscape Report 2010<sup>5</sup>

Levelling up and enabling people to continue earning over their lifetime is central in cackling Lancashire's workforce challenges, meeting the needs of employers and closing the gap on productivity.

# **Impact of COVID-19**

The economic disruption caused by COVID-19 varies by sector. Some of the worst affected sectors including Accommodation and Food Services, Construction, Manufacturing, and Wholesale and Retail which have seen both the highest rates of furlough across the Northwest and the greatest redundancies, are notable contributors to Lancashire's economic output, and were previously forecast to have significant requirements for replacement demand in the next 8 years.

COVID-19 has exacerbated existing issues of deprivation and unemployment. The claimant count as a percentage of the population aged 16-64 was at 3.7% in March 2020, peaking at 7% in May 2020. This mask significant variation across Lancashire's authorities, with Blackpool and the East Lancashire authorities (minus Rossendale) all above the 7% Lancashire average. This pattern of variation across authorities can also be seen in the furlough figures.

Young people's education and employment prospects are a particular priority. Since the start of the pandemic, both in Lancashire and nationally, the claimant count for young people has been considerably higher than

the overall claimant count. As of July 2020 Lancashire's 18-24 year old claimant count (as a proportion of the overall 18-24 year old population) was 10.1%, compared to the national figure of 9.3%.

Both Blackpool and East Lancashire have seen the highest claimant counts and furlough rates in Lancashire. Each have economic dependencies on sectors which have been severely impacted as a result of the pandemic. Blackpool has a reliance on tourism to provide employment opportunities for residents, Accommodation and Food Services accounted for 12.7% of all employment in the town (UK average 7.5%) with Arts, Entertainment and Recreation providing 5.6% of employment (UK average 2.5%). In East Lancashire, the manufacturing cluster has strong links to the civil aviation industry.

It will be critical to continue to boost the skills and employability of unemployed and economically inactive residents, supporting their journey into work, particularly in disadvantaged areas. It will also be fundamental to maintain a strong partnership approach to drive sector specific initiatives targeted in areas with demand, and that the demand is determined by current and robust labour market information.

The pandemic has accelerated digital working and learning practices. There is evidence of an increasing digital divide, and digital exclusion at all ages – in relation to access to devices, data and also to digital skills. For employers the need to reskill and diversify their workforce to enable technology adoption is key.

The Lancashire Skills and Employment Strategic Framework recognises that skills is a cross cutting theme and an enabler. The Framework seeks to utilise our robust evidence base to address the weaknesses, mitigate the threats, build on Lancashire's strengths, and take the opportunities to recover and grow.

The challenge that Lancashire faces to support people and businesses is undoubtedly steep. Lancashire strengths lie in its award winning ability to work collaboratively along with a strong networ of excellent education institutions, with their cutting edge facilities and technical education expertise. Lancashire possesses the proven resilience to effectively adapt to significant change and implement new approaches quickly and successfully. These foundations will continue to enable current and future opportunities to be seized upon and exploited.

<sup>&</sup>lt;sup>2</sup>https://www.lancashireskillshub.co.uk/our-people/evidence-base/ <sup>3</sup>https://www.lancashireskillshub.co.uk/our-people/evidence-base/

ttps://www.lancashireskillshub.co.uk/our-people/evidence-base/

shttps://www.lancashireskillshub.co.uk/wp-content/uploads/2020/06/Lancashire-Digital-Report-FINAL-Exec-Summary-May-2020.pd

# **Wider Policy Context**

The government has published an array of strategies and policies that provide a wider context for the Lancashire Skills and Employment Strategic Framework. The landscape has increased in complexity due to the pandemic and the impact that this has had on education, skills and employment. With unprecedented increases in unemployment, and those at risk of unemployment, the government has published a 'Plan for Jobs' with a range of initiatives which aim to provide support to businesses and people to boost employment, and in particular the prospects of young people who have been adversely impacted.



Prior to the pandemic there were a number of notable publications. The government published the UK's Industrial Strategy<sup>6</sup> in November 2017, which paved the way for the production of Local Industrial Strategies. The aim of the Industrial Strategy is 'to boost productivity by backing businesses to create good jobs and increase the earning power of people throughout the UK with investment in skills, industries and infrastructure'. This included plans to in maths and digital, the establishment of a National of automation and digitalisation, and policies to enable the 'levelling up' of disadvantaged areas.

Significant progress has been made in relation to technical report on technical education and the Post-16 Skills Plan<sup>7</sup>. Institute for Apprenticeships and Technical Education (IfATE) has sought to establish an employer led system, with progress made towards a streamlined system and a common framework of 15 routes, alongside the introduction of the Apprenticeship Levy. Progress includes the September 2020 (high quality, two year programmes with is complemented by the publication of the Post-18 Review<sup>8</sup> and Higher Technical Education Reforms9 and the intention to drive good quality, employer led Higher Technical current and future investment in Institutes of Technology.

The Lancashire Technical Education Vision<sup>10</sup> recognises the importance of a high performing technical education system to the Lancashire area, and the role that technical routes have in enabling people to develop technical skills to improve their job prospects and earning potential, whilst also boosting the productivity of businesses. With a strong network of educational providers and a significant industrial base, Apprenticeships have a long legacy in Lancashire, which are now being complemented by the introduction of T Levels in 6 colleges across the area.

The government Careers Strategy<sup>11</sup> published in December 2017, set out ambitions for improving the careers system, with a particular focus on the system in secondary schools and colleges. This built upon the establishment of the by LEPs and Local Authorities across the country in the partnership with business, including the success of the North East pilot of the Gatsby Benchmarks. The strategy

announced the intention to invest in Careers Hubs and the establishment and professional recognition of the Careers Leader role in schools and colleges and to position the Gatsby Benchmarks as the 'gold standard' for a good careers programme. Significant progress has been made since the publication of the strategy for young people, whilst careers provision for adults remains patchy with a digital first approach from the National Careers Service and limited, targeted support for individuals.

The Lancashire Enterprise Adviser Network (EAN) has gone from strength to strength since its beginnings in February 2016 and phased roll out. This has since been complemented by the launch of the pilot Careers Hub in the Blackpool Opportunity Area, Burnley and Pendle in September 2018. From September 2020, the Hub will be rolled out across the whole of the Lancashire area. The Hub is one of the highest performing in the country and achieved the Careers Hub of the Year award at the September 2019 annual Careers and Enterprise Company & Gatsby Foundation awards. Technical Education routes are embedded, in-line with Lancashire's Technical Education Vision.

The UK Digital Strategy 'Our Plan for Britain'12 was published in March 2017, setting out ambitions to create a world-leading digital economy that works for everyone. The strategy outlines the importance of digital skills in increasing prosperity and productivity, and the need to ensure that no-one is left behind. This was complemented by the publication of a Digital Skills and Inclusion Policy<sup>13</sup>. Digital skills are required to enable businesses to harness the productivity benefits of digital innovation, and for people to achieve a broad range of positive outcomes including gaining employment, saving money, expanding career opportunities, reducing isolation and improving health and wellbeing.

The strategy initiated the establishment of the national Digital Skills Partnership (DSP) by DCMS, which brings together public, private and charity sector organisations. The partnership aims to help increase the digital capability of individuals and organisations in England, and is mirrored by a number of local pilot partnerships which aim to tackle local digital skills challenges and build thriving and inclusive local economies.

In 2018, the LEP established the first local DSP in partnership with DCMS. This enabled investment in a Regional Coordinator which has enabled considerable progress to be made in working with partners to tackle local digital skills challenges – including embedding digital within careers provision, boosting digital skills in business, upskilling Lancashire people to improve employability and address digital skills shortages and hard to fill vacancies. For example, the 'test and learn' Fast Track Digital Workforce Fund, a collaboration between Lancashire, DCMS and Greater Manchester Combined Authority (GMCA) tests innovative approaches to employer and provider collaborations to fast track local people into high value digital roles through intensive 'bootcamp' provision, whilst also seeking to improve diversity in the digital workforce. The approach will influence the development of the National Skills Fund, working in partnership with DfE.

Aligned with the Industrial Strategy and UK Digital Strategy, the industry-led Made Smarter Review<sup>14</sup> explored how UK manufacturing can maximise benefits from increasing the adoption of digital technology through the 4th Industrial Revolution, also referred to as Industry 4.o. A strong government-industry partnership has resulted which is driving an industrial digitalisation programme, the Made Smarter pilot, across the Northwest of England benefiting Lancashire businesses. The local DSP is supporting the pilot in regard to skills for digitalisation.

Welfare reform, primarily through the introduction of Universal Credit<sup>15</sup> aims to improve progression into jobs and progression to higher levels of pay among those already in work. Traditionally, funding from the Department for Work and Pensions has focused on training solutions to reduce the out-of-work claimant count, but with the advent of Universal Credit there is a greater emphasis on focusing on training for people in employment that will help increase their income.

In the government's 'Plan for Jobs'16 there are a number of schemes aimed at incentivising employers to keep on employing – for example, through the furlough scheme and job retention bonus, by incentivising Apprenticeships and the introduction of the Kickstarter programme. It will be important to ensure that the schemes are maximised locally, working with the Department for Work and Pensions (DWP), Jobcentre Plus and local partners to integrate the schemes with existing provision, and to also communicate the offers clearly to employers and individuals.

The www.skillsforwork.info microsite has been launched with over 50 partners to communicate current offers, to bring support to those that are furloughed, to boost skills for business recovery and employability, support those facing redundancy and those seeking work, and younger people aged 16-24 with tailored provision. The site will be developed to incorporate new offers as they become

<sup>6</sup>https://www.gov.uk/government/publications/industrial-strategy-building-a-britain-fit-for-the-future
7https://www.gov.uk/government/publications/post-16-skills-plan-and-independent-report-on-technical-education
8https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/8o5127/Review\_of\_post\_18\_education\_and\_funding.pdf
9https://www.gov.uk/government/publications/higher-technical-education-reforms/higher-technical-education-reforms
10https://www.lancashireskillshub.co.uk/strategies/technical-education-vision/
11https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/664319/Careers\_strategy.pdf

<sup>12</sup>https://www.gov.uk/government/publications/uk-digital-strategy

<sup>&</sup>lt;sup>13</sup>https://www.qov.uk/government/publications/digital-inclusion-and-skills-policy/digital-skills-and-inclusion-policy

<sup>14</sup>https://www.gov.uk/government/publications/made-smarter-review

<sup>15</sup>https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/48897/universal-credit-full-document.pdf

<sup>16</sup>https://www.gov.uk/government/publications/a-plan-for-jobs-documents/a-plan-for-jobs-2020

# **Asks of government**

The themes, priorities and delivery plan are presented in the following pages. As detailed on page 2, significant progress has been made since the publication of the first iteration of the Lancashire Skills and Employment Strategic Framework. To maintain momentum the following asks are made of government:

- Continued investment by DfE in the Skills Advisory Panels across the Country to enable effective intelligence gathering and analysis and an evidence based approach, beyond March 2021.
- + Continued investment by DfE in the Enterprise Adviser Network and Careers Hub beyond August 2021 ideally a 3 year settlement to enable planning and sustainability. Flexibility in the Gatsby Benchmarks to enable recognition of virtual encounters and experiences during the COVID-19 restrictions but also in the longer term to capture creativity and innovation and a move towards a blended approach which will increase exposure to different sectors and job roles.

- + Continued investment in the Blackpool Opportunity Area with cascade to other disadvantaged areas in Lancashire with lower levels of social mobility, further compounded by COVID-19.
- + Continued investment by DCMS in Digital Skills Partnerships beyond 2021. Roll out of the Fast Track Digital Workforce Fund and Digital Bootcamps by DfE under the National Skills Fund in April 2021, with expansion to other high value roles that are skills shortage areas incorporating the learning from the Lancashire and GMCA test and learn pilots.
- + Funds for a Lancashire Institute of Technology, enabling the co-design and development of existing and new Higher Technical Qualifications that meet the needs of employers now and in the future, and progression routes from T Levels.
- Further allocation of Skills Capital which is ring-fenced to invest in buildings, kit and technology to ensure that FE and HE has fit for purpose estate to drive up the quality of education and skills provision.

- + Ability to influence the shape of UKSPF, as a replacement to European Social Funds, ensuring that the funds meets the priorities of Lancashire's labour market. Devolved prioritisation and fund management at a local level.
- Devolved Adult Education Budget funds to LEP areas, regardless of Mayoral Combined Authority status, to ensure that funds are aligned with priorities in the local labour market and address needs.
- + Maximised impact of the 'Plan for Jobs' on employment prospects of Lancashire residents, including Youth Unemployment. Restart, furlough schemes (including support highly impacted sectors, such as Tourism and Hospitality), working in partnership with local partners, DWP and DFF.
- + Devolved use of unspent levy to local areas, to the benefit of younger people adversely affected by COVID-19.

# Lancashire Adult Learning students



# **Key Themes**

Lancashire has an established Skills and Employment Board which evolved in April 2019 to be the Skills and Employment Advisory Panel for the area, in-line with national guidance from the Department for Education (DfE). With an evidence-based approach in place, and an open source Labour Market Intelligence (LMI) Toolkit, the panel is focused on working with partners to identify and address skills and employment priorities in Lancashire. The Lancashire Skills and Employment Hub (Skills Hub) is the executive to the Panel, working with educational providers, business and stakeholders across the area.

The previous Lancashire Skills and Employment Strategic Framework had four themes: Future Workforce, Inclusive Workforce and Skilled and Productive Workforce, underpinned by an Informed Approach. These themes proved useful in clearly articulating the aims and objectives of the framework and will therefore continue to be used. The themes will support the implementation of the evolving LEP's Strategic Economic Framework.



**Future Workforce:** working with education and business to establish a talent pipeline and future workforce that meets the current and future demands of the local labour market.



**Inclusive Workforce:** supporting unemployed and economically inactive residents into sustainable employment, driving up digital skills and embedding social value to 'level up' areas of Lancashire and accelerate inclusive growth.



**Skilled & Productive Workforce:** working with business to drive up skills in Lancashire's workforce to boost productivity, in-line with the needs of Lancashire's growth pillars.



**Informed Approach:** taking an evidence based approach to identifying the skills and employment issues facing Lancashire's businesses and industries, prioritising and influencing locally and nationally, and working with partners to identify best practice.

The page overleaf provides a one page summary of the Lancashire Skills and Employment Strategic Framework. The summary shows the four themes, the underpinning priorities and alignment with the LEP's Strategic Economic Framework. The latter identifies the key growth pillars of the local economy: Manufacturing, Energy & Low Carbon, Digital, Health, Food & Agriculture and Tourism, Culture & Place. Sector Groups are being established against each of the growth pillars to support the wider development of the LEP's Strategic Economic Framework. The Lancashire Skills and Employment Advisory Panel and the Skills Hub will engage with the Sector Groups to support the identification of skills and employment priorities aligned with the pillars, and actions with partners to address them. The subsequent refresh of the framework at the end of 2021 will take into account the intelligence derived from the Sector Groups. The diagram also shows the enablers of the LEP's Strategic Economic Framework and the interactions with skills and employment, which brings in the importance of the construction workforce in supporting capital investment and infrastructure developments.

# Lancashire Skills and Employment Strategic Framework 2021

Purpose: An enabler of the LEP's Strategic Economic Framework and the Greater Lancashire Plan, the Lancashire Skills and Employment Strategic Framework aims to build a talent pipeline aligned with the needs of the economy, boost the skills of our people to enhance productivity and drive an inclusive workforce in partnership with businesses, providers and stakeholders.

### **Future Workforce**

- + Careers Hub: Excellent careers provision underpinned by Labour Market Intelligence (LMI)
- + Technical Education Vision: roll out of T levels & progression pathways to higher technical qualifications
- + Digital Workforce of the future
- + Supporting young people who are NEET to reengage with learning and work

### Inclusive Workforce

- + Boost employability & skills of unemployed & economically inactive residents & support journey into work, particularly in disadvantaged areas
- + Sector specific initiatives targeted at areas with labour market demand
- + Raise digital inclusion
- + Embed social value in commissioning, procurement and planning processes

# Food & Agriculture Advanced Health Advanced Low Carbon Digital Place

### Skilled and Productive Workforce

- + Technical Education Vision:
  Apprenticeships aligned with business needs, alongside growth in higher level and degree Apprenticeships
- + Reskilling & Upskilling the current workforce – with focus on digital skills to support technology adoption & the growth pillars
- + Leadership & Management capacity
- + Healthy Workplaces

# An Informed Approach

- + Maintain a robust evidence base in the form of an effective and open source suite of relevant data
- + Evidence based approach to prioritising, influencing and directing funds
- + Collaboration with Local Stakeholders, other LEPs and Mayoral Combined Authorities, and sharing of good practice
- + Work with government to evaluate what works to influence future priorities and programmes

# **Interactions with Enablers**

# Infrastructure

Investment in skills infrastructure.

Embedding social value. Building construction skills

& workforce of future.

# Mental Health

Building the resilience of our Future Workforce.

Healthy workplaces driving up productivity and health and well-being.

# Finance & Inward Investment

Supporting inward investment through skills base offer and supporting recruitment.

# Stakeholder Engagement

Businesses, providers and stakeholders engaged in the implementation of joint objectives.

# **Delivery Plan**

The following tables lay out the key objectives and actions per theme for 2021, including anticipated outputs. The longer term view regarding outcomes and impact is presented under the monitoring and evaluation section. It is intended the monitoring and evaluation process be adopted for further refreshes of the framework.

There are a number of tools that have been developed in collaboration with providers, business and stakeholders which support the achievement of objectives. These cut across the themes and are used to help engage business, communicate offers and address issues of market failures associated with information sharing. The following tools will continue to evolve and develop throughout 2021 in-line with feedback from customers and partners:

### The Lancashire Skills Pledge

The Lancashire Skills Pledge aims to provide a one stop shop for employers to easily engage in the upskilling, recruitment and inspiration of the people of Lancashire, whilst also recognising their commitment.



### Lancashire LMI Toolkit

The open source evidence base will be developed to provide a detailed insight into the Lancashire Labour Market to support careers information, advice and guidance, curriculum planning, prioritisation of funding, articulation of priorities to government and to support bids and propositions.

### Escalat

An on-line search tool that enables referral agencies and Lancashire residents to search and access local provision aimed at supporting unemployed adults on their journey back into work.



### Social Value Toolkit

Toolkit to support organisations to embed social value into public sector contracts, with local sources of support to help them to deliver against their commitments.

### Skills for Work

The Skills for Work microsite has been launched with over 50 partners in response to COVID-19 to communicate current offers, to bring support to those that are furloughed, to boost skills for business recovery and employability, support those facing redundancy and those seeking work, and younger people aged 16-24 with tailored provision.



### **Opportunities Map**

A place based resource detailing training opportunities for young people aged 16-18 who are NEET (Not in Education, Employment or Training).

# Rationale

- + Lower than average attainment levels and increased young people who are NEET in disadvantaged areas drive the need to boost aspirations of young people and attainment to 'level up' the social mobility of young people. Lancashire also has lower levels of Level 4+ attainment and lower than average weekly wages. Good quality careers provision is a proactive means for boosting motivation, ambition and aspiration, and has been proven to positively impact on young people who are NEET.
- + Ageing workforce & reducing working age population paired with replacement demand in key sectors such as manufacturing, energy and health, drives a need to attract and retain skills in Lancashire businesses. Careers provision delivered in partnership with employers raises the profile of local businesses and careers paths, alongside Technical Education routes delivered in collaboration, enabling employers to 'grow their own' talent base and boost retention levels.

+ Digital is a priority sector for the LEP, with employment in the information and communication sector likely to grow nearly three time faster than the economy as a whole in the next 10 years to 2028, with GVA per worker significantly above the average. Digital roles across sectors are also in demand and will contribute to improving productivity as businesses adopt new technologies. With fewer than one in six digital workers being female and 40% aged 50-64, there is a need to draw young people into digital roles and widen the diversity of the workforce.

Priority 1: Careers Hub: Excellent careers p	rovision underpinned by Labour Market Intelligence (LMI)			
Dbjective	Action	Ownership	Output	
aise the breadth and quality of careers rovision across schools and post-16 education, orking in partnership with business	Implementation of the Enterprise Adviser Network and the roll out of the Careers Hub from 30 to 156 educational institutions across Lancashire	Skills Hub, Inspira, Careers Leaders in schools and colleges, employers*	Sustained and improved performance against the Gatsb Benchmarks across the Careers Hub	
rovision of quality encounters and experiences ith employers (including the self-employed) and FE, HE and Apprentices in COVID-19 nvironment	Roll out and development of the Start Blackpool platform across Lancashire to provide alternative virtual encounters, raising the awareness of the priority sectors and employment and education pathways in Lancashire.	Skills Hub, Inspira, Careers Leaders in schools and colleges, employers, U-Explore	Sustained and improved performance against Benchma 6 and 7	
echnical Education Vision: Raise the profile f Technical Education to ensure that routes ave the same parity of esteem as academic	Embed Technical Education routes into careers provision and develop CPD for careers professionals	Skills Hub, Inspira, Careers Leaders in schools and colleges, employers, Lancashire WBL Executive Forum	Number of Apprentice Ambassadors and T Level Champ and number of activities undertaken by them Number of career professionals accessing training	
riority 2: Technical Education Vision: roll o	out of T levels & progression pathways to higher technical qualifications			
Technical Education Vision: T Levels available o young people which are co-designed and lelivered in partnership with employers	Implementation of the Routes Ready project with the Gatsby Foundation, successful T Level recruitment and delivery by 2020 & 2021 providers, foundations in place for phased roll out to broaden pathways and providers	Skills Hub, TLC, colleges, employers	Availability and take up of T Levels across Lancashire	
echnical Education Vision: cohesive offer of igher Technical Qualifications available to ancashire residents which are co-designed and delivered in partnership with employers	Development of L4 & 5 pathways for Technical Education within a collaborative, cohesive plan for Lancashire, and collaborative bid for an Institute of Technology (IoT) for Lancashire	Skills Hub, TLC, colleges, universities, employers	Coherent offer, availability and take up of Level 4/5 r in Lancashire	
riority 3: Digital Workforce of the future				
crease understanding of the parents/carers, oung people and key influencers about the inge of digital careers available, specifically	Integrate the promotion of digital skills and careers into the Start Lancashire platform	Lancashire Digital Skills Partnership, Inspira, Careers Leaders in schools and colleges, employers, U-Explore	Engagement in digital activities and video content on St	
Lancashire	Delivery of digital careers activities: Teen Tech Lancashire programme, E-Sports programme, STEM Ambassador activity and embedding of employer encounters in GCSE Computer Science delivery	Lancashire Digital Skills Partnership, Inspira, Careers Leaders in schools and colleges, STEMFirst, employers	Engagement in digital activities in schools and colleges	
	CPD of teachers involved in KS <sub>3</sub> and KS <sub>4</sub> Computer Science delivery, in partnership with employers	NCEE/STEM Learning, Lancashire Digital Skills Partnership, employers	Popularity of GCSE Computer Science and subsequent digital qualifications	
riority 4: Supporting Young People who a	re NEET** to reengage with learning and work			
dequate and appropriate provision available o support young people who are at risk of or EET to reengage with learning and work	Strategic oversight of ESF and mainstream provision targeted at Young People who are NEET	Skills Hub, Local Authorities, Youth Steering Group, Blackpool Opportunity Area, TLC, Lancashire WBL Forum, providers	Accessibility to NEET provision – addressing NEET Gap Analysis	
ELT to reengage with carriing and work	Ensuring routes enabled through the 'Plan for Jobs' are maximised in Lancashire and communicated effectively (e.g. Traineeships)	Skills Hub, Local Authorities, Blackpool Opportunity Area, TLC, Lancashire WBL Forum, providers	New offers integrated and understood by referral agen	

<sup>\*</sup>employers includes public, private and third sector \*\*NEET – 16 and 17 year olds



aligned with the growth pillars

# Rationale

- + Pre COVID-19 Lancashire had higher than average employment rates, however the trend has been volatile with significant variations in the employment rates across districts. Inactivity in the working age population is higher than the national average, again with significant variations between districts.
- + The working age population is less well qualified at Level 4 and above, and there are higher rates of employment in low skilled jobs, with lower than average weekly wages.
- + Digital inclusion is also an issue. The Lloyds Consumer Index 2019 indicates that 10% of people in the Northwest are offline and that this figure has only changed by 1% in the last 4 years, moreover 16% of benefit claimants in the Northwest are digitally disengaged.

programmes are available in Lancashire

Skills Fund

Expand the programme, working with the DfE, to test bootcamp approaches and influence the future shape of the National Retraining Scheme and National

- + The impacts of COVID-19 have been significant on the economy and people in the Lancashire Enterprise Partnership (LEP) area. It is an evolving picture and the full impact will not be fully understood for some months. However as of June 2020, the claimant count in the Lancashire LEP is 6.9%, this is 0.6% above the UK overall rate of 6.3%, which correlates with recent volatility in response to economic shocks.
- + A depressed labour market creating fewer opportunities will lead to increased competition for limited vacancies, making it even more difficult for those furthest from the labour market to compete to get into work.
- + There is a need to improve labour market mobility and the engagement of all Lancashire residents in productive work, particularly in disadvantaged communities which have higher than average unemployment and economically inactive residents and for those adversely impacted by COVID-19. This includes enhancing the digital skills of the unemployed and economically inactive residents to improve social mobility and employability.

Evidence of sustainable models and plans for future provision in place

Priority 1: Boost employability & skills & support journey into work, particular	of unemployed & economically inactive residents, ly in disadvantaged areas		
Objective	Action	Ownership	Output
Improve the employability and skills of unemployed and economically inactive residents and support their progression into learning, volunteering,	Embedding of priority areas and groups in ESF funded and mainstream provision aimed at re-engaging people with work, with a focus on those groups adversely impacted by COVID-19	ESIF Committee, Skills Hub, DWP, ESFA, Big Lottery, providers	Lancashire residents engaged on ESF funded projects + Participants engaged from priority areas and groups + Participants entering a positive outcome
self-employment and work, particularly in disadvantaged areas and for those groups and areas where COVID-19 has had a greater adverse impact	Work with partners through the Adult Skills Forum to ensure that:  + provision is up-to-date on Escalate (effective referrals) and www.skillforwork.info so that Lancashire residents are able to access up-to-date and relevant offers  + offers are effectively communicated to partners, referral agencies and Lancashire residents  + referrals are made between projects to support people to advance up the Lancashire Skills Escalator and into sustained employment	up-to-date on Escalate (effective referrals) and www.skillforwork.info ashire residents are able to access up-to-date and relevant offers fectively communicated to partners, referral agencies and Lancashire made between projects to support people to advance up the	
	Ensure provision enabled through the 'Plan for Jobs' is integrated and maximised in Lancashire, including the development of future 'Youth Hubs' and Restart	Skills Hub, DWP, Local Authorities, providers	Lancashire residents engaged in 'Plan for Jobs' provision (assuming availability of data from government)
	Influence shape of future provision through the development of a new domestic programme (UKSPF)	Skills Hub, DWP, Local Authorities, providers	Evidence of influence on future provision
riority 2: Sector specific initiatives tar	geted at areas with labour market demand		
Vork collaboratively with employers, o enable unemployed and low skilled ancashire residents to move into jobs	Embedding of areas of labour market demand into ESF provision, to enable people to move into positive outcomes	Skills Hub, DWP, business intermediaries, providers, employers	Evidence of employers engaged in provision and collaborative approaches with providers  Lancashire residents engaged in provision
in areas of demand in the local labour market, taking into account the impact of COVID-19 on the growth pillars and wider sectors	Work with DWP on the emerging sector-based work academy programme (SWAP) to maximise impact for Lancashire businesses and residents	Skills Hub, DWP, business intermediaries, providers, employers	Lancashire residents moving into employment
ncrease the availability of people rained with specialist digital skills in the Lancashire area, prioritising those	Work with DCMS and GMCA to deliver the Fast Track Digital Workforce Fund 'test and learn' programme, and work with employers and providers to develop future sustainable models of delivery to ensure more intensive training	Lancashire Digital Skills Partnership, GMCA, DCMS, DfE, providers, employers	Lancashire residents completing bootcamp provision  Lancashire residents moving into digital vacancies  Evidence of sustainable models and plans for future provision in place



# **Theme: Inclusive Workforce continued...**

Priority 3: Raise digital inclusion					
Objective	Action		Ownership	Output	
Support households without access to digital devices and internet	Work with partners, DCMS and potential funders to provide devices, data and wrap around support for households of vulnerable adults		Lancashire Digital Skills Partnership, DCMS, Good Things Foundation, SELNET, Local Authorities, libraries, providers	Number of devices and packages of data distributed	
Increase the level of digital inclusion across Lancashire	Support partners to introduce and promote the Essential Digital Skills entitlement for 19+		Lancashire Digital Skills Partnership, Adult Skills Forum, providers	Lancashire residents benefiting from the Digital skills entitlement	
	Work with corporate partners to develop programmes that complement existing ESF and mainstream funded provision		Lancashire Digital Skills Partnership, Adult Skills Forum, corporate partners, providers	Lancashire residents engaged in provision sponsored or provided by corporates	
Priority 4: Embed social value in comn	nissioning, procurement and planning processes				
Generate social value outcomes and outputs from publically procured capital and revenue projects and activities	Embed social value in the commissioning, procurement and planning processes of the LEP, Local Authorities, and other Public Sector organisations, ensuring that robust monitoring and reporting arrangements are in place to manage performance across LEP projects and programmes		LEP, Local Authorities, Anchor Institutions	Social value is evaluated as part of tender, procurement, commissioning process and a process of performance monitoring in place	
	Support partners to identify opportunities to deliver social value throughout the project lifecycle which are articulated in project specific Employment and Skills Plans		LEP, Local Authorities, developers, end use tenants	No of projects which have a Social Value Charter or Employment & Skills Plan	

Active Lancashire – Onward Bikes Project

Launch of the pilot Lancashire Careers Hub with Shuttleworth College, the Burnley Bondholders and Apprentices at Safran Narcelles, September 2018



# **Theme: Skilled and Productive Workforce**

# Rationale

- + Lancashire has lower than average productivity. In addition, Lancashire has an ageing workforce and a reducing working age population. Replacement demand in Lancashire's key sectors, for example, manufacturing, energy and health, demonstrates the need to attract and retain skills to enable businesses to function effectively. There is also opportunity to drive up productivity through new talent with a different skills set, for example, people who are digitally confident and enable to work intuitively with new technologies.
- Lancashire lags the Northwest and national average (England minus London) in terms of attainment levels at Levels 4 and above. This impacts on productivity and the lower than average weekly wage. Skills and employment forecasts indicate that there will be a greater demand for employees with Level 4+ skills, particularly technical and professional skills.

- + The Skills and Employment Hub developed an Apprenticeship action plan focused on increasing the number of Apprentice opportunities prior to the COVID-19 crisis: however the impact of the COVID-19 crisis has seen a drop in Apprenticeship starts in Lancashire and an impact on existing Apprentices in terms of furlough and redundancies.
- Mental health issues (typically stress, anxiety and depression), is estimated to cost/loss Lancashire's productivity by £190m per annum. By ensuring a healthy workforce we aim to reduce this cost and improve productivity.

Priority 1: Technical Education Vision: Apprenticeships aligned with business needs, alongside growth in higher level and degree Apprenticeships					
Objective	Action	Ownership	Output		
Technical Education Vision: Development and Implementation of the Lancashire Apprenticeship Action Plan	Refresh the Apprenticeship Action Plan in light of COVID-19, to maximise engagement in government initiatives e.g. Apprenticeship incentives and redundancy support and stimulate re-growth in starts	Skills Hub, Boost, Lancashire WBL Forum, The Lancashire Colleges, Universities, Intermediaries, Employers, NCS, Apprenticeship Ambassadors	Lancashire employers engaged in government initiatives Apprenticeship starts		
of unused Apprenticeship Levy to other employers, alongside communicating		Skills Hub, Lancashire WBL Forum, The Lancashire Colleges, Universities, Intermediaries, Employers, NCS, Apprenticeship Ambassadors	Lancashire Employers are transferring their levy to employers that require it		
Priority 2: Reskilling & Upskilling the current workforce – with focus on digital skills to support technology adoption and the growth pillars					
Increase the diversity and inclusion practices of the Lancashire digital sector to widen the talent pool	Work with partners to increase the awareness of the benefits of a more diverse workforce to businesses and to support action towards culture change	Lancashire Digital Skills Partnership, DCMS, Tech Talent Charter, Digital Lancashire, Boost, employers	Number of Lancashire employers who change their diversity and inclusion practices		

Priority 2: Reskilling & Upskilling the current adoption and the growth pillars	workforce – with focus on digital skills to support technology
Increase the diversity and inclusion practices of the Lancashire digital sector to widen the talent pool	Work with partners to increase the awareness of the benefits of a more diverse workforce to businesses and to support action towards culture change
Drive up digital skills at every level in the Lancashire Workforce, to support the digital sector and the wider growth pillars, and to drive technology adoption	Work with corporate partners and DCMS to bring digital skills opportunities to Lancashire, embed digital skills within existing programmes, such as those funded through ESIF, and influence future schemes such as the National Skills Fund and UKSPF
Reskill and upskill the Lancashire workforce to drive productivity, prioritising needs of the growth pillars	Work with providers to ensure that employer facing provision meets the current and future needs of businesses by effectively communicating the needs of the labour market, prioritising those of the growth pillars
Enable the development of workplace initiatives that focus on the retention and reskilling of ageing workers	Work with the Fuller Working Lives Unit and other partners to embed and generate activity in Lancashire aimed at reskilling and retaining ageing workers
In response to COVID-19, support employers with redundancy programmes to circulate skills effectively in the local labour market	Build on the establishment of the Redundancy Task Force and coordinated response with partners to support employers and employees, to ensure access to redundancy support and to circulate skills within Lancashire

Charter, Digital Lancashire, Boost, employers	and inclusion practices
Lancashire Digital Skills Partnership, DCMS, Digital Lancashire, Boost, employers, providers	Number of employers engaging with digital skills provision
Skills Hub, Employer Skills Forum, Boost, providers, employers	Number of employers and employees engaged in ESF funded priority 2 provision
Skills Hub, Fuller Working Lives Unit, SELNET, NCS, providers	Programmes developed that focus on ageing workforce Lancashire residents engaged on programmes
Skills Hub, DWP, NCS, providers, employers	Numbers of employers engaging in redundancy provision

# Theme: Skilled and Productive Workforce continued...

Priority 3: Leadership & Management capacity in SMEs					
Objective	Action		Ownership	Output	
Increase leadership and management and workforce planning capacity in SME's	Successful delivery of Lancashire ESIF commissions that are focused on leadership and management, and continue to build on the strength of university programmes. Influence future schemes such as the National Skills Fund and UKSPF		Skills Hub, Employer Skills Forum, Boost, universities, providers, employers	Supervisors, managers and leaders engaged with leadership programmes	
Ensure supervisors and managers have the skills needed to support business recovery relating to COVID-19	Existing programmes to embed impact of COVID-19, including supporting return of furloughed workers and skills needed to support business survival, stabilisation, and recovery		Skills Hub, Employer Skills Forum, Boost, universities, providers, employers	Supervisors, managers and leaders engaged with commissioned programmes	
Priority 4: Healthy Workplaces					
Develop workplace initiatives that enable a healthy workforce, in response to concerns, including mental health, pre and post COVID-19	Launch of Lancashire ESIF projects focused on facilitating a healthy workforce Influence shape of future funding schemes, such as UKSPF		Skills Hub, Health Partners, Active Lancashire, providers, employers	Businesses engaged with programmes	

Amina Zaheer, Pharmacy Service Apprentice at NHS, Burnley College

Images on this page (clockwise from top left): Construction Skills Apprentice at Lancaster & Morecambe College, Students outside the Info Lab at Lancaster University, Lancashire Adult Learning students, Lewis Brereton, Software Engineering Degree Apprentice Graduate at BAE, UCLan





# Theme: An Informed approach

# Rationale

+ Understand Lancashire's current and future skills needs and labour market challenges

Objective	Action
Maintain a robust evidence base in the form of an effective and open source suite of relevant data	In consultation with partners/stakeholders improve, maintain and further develop the open source LMI toolkit, to influence stakeholder decision making. Utilise effectively intelligence from the Sector Groups to provide more granular insight into the skills needs of the Growth Pillars
	Commission/purchase data to enable an informed approach
Evidence based approach to prioritising, influencing and directing funds	Provide evidence to justify priorities within specifications for funding from current funding streams such as ESIF, influence future programmes such as UKSPF and mainstream provision, and asks of government relating to LIS development, Comprehensive Spending Review and devolution
	Provide our partners with robust and regularly updated evidence to enable them to prioritise, influence, and direct funds
Collaboration with Local Stakeholders, other LEPs and Mayoral Combined Authorities, and sharing of good practice	Further develop a network of contemporaries in Northwest LEPs and Local Authorities, partners in the Northern Powerhouse, and amongst other local stakeholders, to share good practice, and build collaborative approaches when beneficial
	Continue to be a proactive member of the national LEP network, and maintain relationship with analytical functions of MCAs and other stakeholders
Work with government to evaluate what works to influence future priorities and programmes	Continue to meet the national SAP requirements, including the publication of the first Local Skills Report
F3	Work closely with national SAP team proactively offering support and feedback on effectiveness of programme
	Evaluation of local initiatives and feeding back up to government to influence future priorities and programmes

Ownership	Output
Skills Hub, providers, stakeholders	Feedback from stakeholders that they trust the usefulness and reliability of the evidence base, utilise the LMI toolkit and use it to influence their decision making
Skills Hub, providers, stakeholders	The evidence base meets SAP guidance requirements from DfE
Skills Hub	Evidence of up to date data and analysis to support assumptions and priorities
Skills Hub, providers, stakeholders	Evidence of influence on partner decision making, for example, curriculum planning
Skills Hub, LEPs, Local Authorities, stakeholders	Network of Northwest LEPs and Local Authorities, engagement with the Northern Powerhouse Data is jointly commissioned where appropriate
Skills Hub, LEP Network	Engagement with consultations, network meetings, engagement with pilots, feedback on test data and projects
Skills Hub	DfE reviews of Skills and Employment Advisory Panel are deemed compliant and effective
Skills Hub	Engage with consultations
Skills Hub, Adult and Employer Skills Forums, Lancashire Digital Skills Partnership, Inspira, providers, stakeholders	Evaluations undertaken and evidence of influence

# **Monitoring and Evaluation**

The approach to monitoring and evaluation aims to capture the full breadth of activities being delivered collectively by partners that are aligned with the Strategic Framework, and the varied outputs and outcomes that are secured. By taking this approach the full appreciation of achievements will be captured and the Strategic Framework's role in achieving them will be understood.

Primary requirements for the monitoring and evaluation approach are to:

- + Clearly track objectives through to actions and then onto outputs and short and long term outcomes, using a logic chain approach to articulate the connections.
- + Specify the measures that will allow each element in this logic chain to be tracked over time and for the resulting evidence to inform responses over time (for example, if there are areas that, despite interventions, are continuing to fall behind).
- + Recognise emerging priorities, for example those driven by ongoing impact of COVID-19, to ensure that the assessment reflects the latest delivery context.
- + Provide a consistent framework that allows for the tracking of achievements (both in terms of activities delivered and impacts secured) over time.

The monitoring and evaluation approach, responds to these points and, importantly, considers the steps that take the Strategic Framework's themes through to its target outcomes, as follows:

### Theme

The three intervention themes of Lancashire Skills and Employment Strategic Framework:

- + The Future Workforce
- + Skilled and Productive Workforce
- + Inclusive Workforce

# Objectives

The activities being delivered under each theme to satisfy the ambitions of the Lancashire Skills and Employment Strategic Framework.

# Outputs

The direct measures of achievement associated with the activities delivered.

### **Short Term Outcomes**

Measurable short term outcomes arising from supported activities. The link between supported activities and short term outcomes will – typically – be closely aligned.

### **Long Term Outcomes**

Measurable long term outcomes that reflect the ultimate aims of supported activities, in line with the intentions of each theme. The influences on these factors will typically be wider than the activities themselves.

Logic chains are provided for the 3 themes Future Workforce, Inclusive Workforce and Skilled and Productive Workforce which lead to longer term outcomes. The Informed Approach theme underpins, enabling an evidence based approach to identifying the skills and employment issues facing Lancashire's businesses and industries.



Priorities	Objectives	Outputs	Short Term Outcomes		Long Term Outcomes
	Raise the breadth and quality of careers provision across schools and post-16 education, working in partnership with business	Sustained and improved performance against the Gatsby Benchmarks across the Careers Hub	Proportion of young people entering positive destinations post-16  Young people starting Technical Education routes.	<b>&gt;</b>	Reduction in the number of young people who are NEET  Reduction in the 18-24 claimant count Improved educational attainment rates
Careers Hub: Excellent careers provision underpinned by Labour Market Intelligence (LMI)	Provision of quality encounters and experiences with employers* and FE, HE and Apprentices in COVID-19 environment	Sustained and improved performance against Benchmarks 5, 6 and 7	Positive and increasing engagement from employers Improved feedback from employers on soft/employability skills of young people	<b>&gt;</b>	Reduction in Hard to Fill (HtF) vacancies
	Technical Education Vision: Raise the profile of Technical Education to ensure that routes have the same parity of esteem as academic	Number of Apprentice Ambassadors and T Level Champions and activities Number of career professionals accessing training	Proportion of young people entering positive destinations post-16  Young people starting Technical Education routes.	<b>→</b>	Reduction in the number of young people who are NEET Reduction in the 18-24 claimant count Improved educational attainment rates
Technical Education Vision: roll	Technical Education Vision: T Levels available to young people which are co-designed and delivered in partnership with employers	Availability and take up of T Levels across Lancashire	Increase in young people qualified in technical routes	⇒	Increase in people qualified to Level 4 and above
out of T levels & progression pathways to higher technical qualifications	Technical Education Vision: cohesive offer of Higher Technical Qualifications available to Lancashire residents which are codesigned and delivered in partnership with employers	Coherent offer, availability and take up of Level 4/5 routes in Lancashire Submission Institute of Technology bid	Increase in young people qualified in technical routes	<b>&gt;</b>	Increase in people qualified to Level 4 and above
Digital Careers of the future	Increase understanding of the parents/carers, young people and key influencers about the range of digital careers available, specifically in Lancashire	Engagement in digital activities and video content on Start Engagement in digital activities in schools and colleges Popularity of GCSE Computer Science and subsequent digital qualifications	Proportion of young people entering positive destinations post-16 Young people starting Technical Education routes. Increase in young people taking up digital qualifications, including females	<b>→</b>	Reduction in the number of young people who are NEET Increase percentage of young people in and diversity of the digital workforce Improved educational attainment rates
Supporting Young People who are NEET** to reengage with learning and work	Adequate and appropriate provision available to support young people who are at risk of or NEET to reengage with learning and work	Accessibility to NEET provision – addressing NEET Gap Analysis  New offers integrated and understood by referral agencies	Improved participation and retention in learning	⇒	Reduction in the number of young people who are NEET Reduction in the 18-24 claimant count

Priorities	Objectives		Outputs	Short Term Outcomes	Long Term Outcomes
Boost employability & skills of unemployed & economically inactive residents & support journey into work, particularly in disadvantaged areas	Improve the employability and skills of unemployed and economically inactive residents and support their progression into learning, volunteering, self-employment and work, particularly in disadvantaged areas and for those groups and areas where COVID-19 has had a greater adverse impact		Lancashire residents engaged on ESF funded projects  + Participants engaged from priority areas and groups  + Participants entering a positive outcome  Number of Escalate users and case studies  Number of hits on www.skillsforwork.info  Lancashire residents engaged in 'Plan for Jobs' provision  + Participants engaged from priority areas and groups	Programmes meet targets for the engagement of priority groups  Number of people using Escalate  Proportion of adults engaged in ESF projects who progress into learning, volunteering and work  Positive and increasing engagement from employers  Improved feedback from employers on soft/employability skills of adults  Lancashire's uptake up of support outlined in the 'Plan for Jobs' meets  Lancashire's level of need	Unemployment rates decrease in targeted groups Reduction in claimant count Unemployment and inactivity rates decrease in target groups Reduction in claimant count for priority groups Reduction in reported skills gaps and skills shortages
Sector specific initiatives targeted at areas with labour	Work collaboratively with employers, to enable unemployed and low skilled Lancashire residents to move into jobs in areas of demand in the local labour market, taking into account the impact of COVID-19, taking into account the impact of COVID-19 on the growth pillars and wider sectors		Evidence of employers engaged in provision and collaborative approaches with providers  Lancashire residents engaged in provision  Lancashire residents moving into employment	Initiatives meet targeted outcomes in supporting Lancashire residents into jobs in areas of demand	Unemployment and inactivity rates decrease  Reduction in claimant count  Reduction in reported skills gaps and skills shortages
market demand	Increase the availability of people trained with specialist digital skills in the Lancashire area, prioritising those aligned with the growth pillars		Lancashire residents completing bootcamp-style provision Lancashire residents moving into digital vacancies Evidence of sustainable models and plans for future provision in place	Increase in the level of digital skills in the Lancashire adult population	Employers reporting improved digital skills base in the population  Reduction in Hard to Fill vacancies
	Support households without access to digital devices and internet		Number of devices and packages of data distributed	Number of households without access to digital devices and internet decreases	Number of households without access to digital devices and internet decreases
Raise digital inclusion	Increase the level of digital inclusion across Lancashire		Lancashire residents benefiting from the Digital skills entitlement  Lancashire residents engaged in provision sponsored or provided by corporates	Initiatives addressing digital inclusion meet targeted outcomes	Decrease in the number of Lancashire residents who do not have basic digital skills
		ı			
Embed social value in commissioning, procurement and planning processes	Generate social value outcomes and outputs from publically procured capital and revenue projects and activities		Social value is evaluated as part of tender, procurement, commissioning process and a process of performance monitoring in place.  Number of projects which have a Social Value Charter or Employment & Skills Plan	Increase in the number of employers providing skills and employment opportunities to Lancashire residents	Reduction in reported skills gaps and shortages Unemployment and inactivity rates decrease Reduction in claimant count

# **Theme: Skilled and Productive Workforce**

Priorities		Objectives	l	Outputs	Short Term Outcomes		Long Term Outcomes
Technical Education Vision: Apprenticeships aligned with business needs, alongside growth in higher level and degree Apprenticeships	<b>→</b>	Technical Education Vision: Development and Implementation of the Lancashire Apprenticeship Action Plan		Lancashire employers engaged in government initiatives  Lancashire Employers are transferring their unspent Apprenticeship Levy to other Lancashire businesses	Increase in Apprenticeship starts and achievements annually	<b>&gt;</b>	Increase in the number of residents holding Level 3+ technical education qualifications Reduction in reported skills gaps and skills shortages
		Increase the diversity and inclusion practices of the Lancashire digital sector to widen the talent pool		Number of Lancashire employers who change their diversity and inclusion practices	Increase in the number females, people from Black & Minority Ethnic groups and under-represented groups working in the digital sector	<b>⇒</b>	Reduction in reported digital skills gaps and skills shortages Reduced number of hard to fill Reduction in reported skills gaps and skills shortages
		Drive up digital skills at every level in the Lancashire Workforce, to support the digital sector and the wider growth pillars, and to drive technology adoption		Number of employers engaging with digital skills provision Increase uptake of individuals	Increase in the number of residents completing digital provision.	<b>&gt;</b>	Employers reporting improved digital skills base in employees Reduced number of hard to fill
Reskilling & Upskilling the current workforce – with focus on digital skills to support technology adoption and		Reskill and upskill the Lancashire workforce to drive productivity, prioritising needs of the growth pillars		Number of employers and employees engaged in ESF funded priority 2 provision	Increase in skills levels in the employed population Increase in the retention of employees	<b>&gt;</b>	Reduction in reported skills gaps and skills shortages
growth pillars		Enable the development of workplace initiatives that focus on the retention and reskilling of ageing workers		Programmes developed that focus on ageing workforce Lancashire residents engaged on programme	Increase in skills levels of ageing workers	<b>&gt;</b>	Reductions in unemployment and inactivity amongst those aged 50+ and 65+ Increase in the employment rate amongst those aged 50+ and 65+
		In response to COVID-19, support employers with redundancy programmes to circulate skills effectively in the local labour market		Number of employers and employees engaged in redundancy provision	Participants moving into employment	<b>→</b>	Unemployment and inactivity rates decrease Reduction in claimant count Reduction in reported skills gaps and skills shortages
Leadership & Management		Increase leadership and management and workforce planning capacity in SME's		Supervisors, managers and leaders engaged with leadership programmes	Programmes meet targets for targeted groups		Reduction in reported skills gaps and skills shortages for managers
capacity in SMEs.		Ensure supervisors and managers have the skills needed to support business recovery relating to COVID-19		Supervisors, managers and leaders engaged with commissioned programmes			
Healthy Workplaces		Develop workplace initiatives that enable a healthy workforce, in response to concerns, including mental health, pre and post		Businesses engaged with programmes	Programmes meet targets for priority groups such as those with disabilities resulting from physical health conditions and mental health	<b>→</b>	Reduction in average rates of sickness absence and improved performance against NW and England ONS Average Reduction the number of unemployed Lancashire residents due to health issues





Contact

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For further information visit the website: www.lancashireskillshub.co.uk

